

## **Front of House: PDX Airport**

**\$15 - \$17+/ hr. (total includes hourly rate & tips)**

**AM shifts starting at 4am, 4:30am or 6am.**

Do you love meeting people from all over the world? Do you strive to make the perfect latte or grilled panini for regulars and tourists alike? Come represent our fine city with our local company's airport location.

We offer a fast-paced, elegant, and friendly cafe experience for our PDX Airport location. Working in the airport offers a cool mix of regular airport employee customers, business travelers, international tourists, and just about anyone else who flies! We need a warm, happy, and smart partner on our team of fun and friendly Front of House pros.

We seek a team player with excellent communication skills--someone who is friendly, outgoing organized and highly detail oriented. If you pride yourself on delivering an extraordinary hospitality, we'd like to hear from you!

### **Duties include:**

- Assist customers with purchases, and produce food and other beverages in a way that meets Elephants' standards for consistency and excellence
- Be flexible and able to attend to a variety of customer needs--from barista service, to register work, to panini grill, to steam table to soup station, etc.
- Greet each customer and extend them a sincere welcome and express interest in their shopping and traveling experience
- Develop great relationships with customers- remember customers' names and special drink or food requests that each customer may enjoy
- Present positive corporate and personal image; good body language, personal hygiene, and professional appearance.
- Attention to food and environment safety
- Stocking, cleaning, bussing, inventory, & other duties as assigned
- Participate in store meetings with staff for the purpose of education, teamwork, reporting progress and profitability of store as well as discussing store opportunities.

### **The ideal candidate will have the following:**

- Thrive in a fast and fun environment and have a good sense of humor and a cheerful personality
- *At least* 1 year of food service, barista, register/retail, or Front of House experience
- Flexibility with scheduling and willingness to work various schedules
- Comfort speaking to an average of 300 people plus per shift- having polite, yet brief, conversations that leave our guests feeling valued and welcomed back
- Ability to adapt to change and go with the flow
- Valid Food Handler and OLCC cards or the ability to obtain within first 30 days of employment
- **\*\* Must pass an extensive TSA background check**

### **Your Mission is our Mission**

A certified B Corporation, Elephants Delicatessen is passionate about great local foods from scratch and our social mission: community involvement, employee well-being, and environmental protection.

Our people are the most valuable asset we have. The collective sum of the individual differences, life experiences, knowledge, inventiveness, innovation, self-expression, unique capabilities and talent that

our employees invest in their work represents a significant part of not only our culture, but our reputation and company's achievement as well.

**We provide a competitive wage and benefit package for our employees, which includes:**

- Paid vacation and sick time
- Kaiser Medical coverage, with alternative care as an added bonus (acupuncture, chiropractic, massage therapy, etc.)
- Dental, FSA, and 401k
- Discounts on our yummy, made-from-scratch food
- A fun, energetic environment
- Chance to win employee raffles for Timbers games, Blazers games, orchestra, and ballet---just to name a few
- Discounts at selected B Corporations
- Cell phone discounts with Verizon and Sprint
- Discount at Sketchers.com and Shoes for Crews
- Pet insurance
- Counseling services
- Training and support
- Opportunities for advancement
- The opportunity to make a difference: We value every employee's contributions and ideas